

## Board Policy No. 600

### **SUBJECT: Penalties and Service Charges**

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#### **I. PURPOSE**

The cooperative shall impose such penalties and/or service charges that it deems necessary when any member fails to comply with the rules and regulations, bylaws, or policies of the cooperative. It is the intent that these penalties and service charges shall cover the costs incurred by the cooperative due to non-compliance with the provisions contained herein.

#### **II. CONTENT**

The following penalties and service charges are applicable:

##### **A. Late Payment Charge**

A penalty of five percent (5%) shall be added to the amount due if payment is not received by 3:30 p.m. on the 20<sup>th</sup> day of the month in which the bill is rendered. If the 20<sup>th</sup> falls on a weekend or a holiday, payment is due or postmarked by 3:30 p.m. the next business day.

##### **B. Trips**

1. If cooperative personnel are required to make a trip to a member's home to collect a delinquent bill, install a load limiter or to disconnect service because of a delinquent bill, the charge per trip will be twenty-five dollars (\$25.00). If a service is reconnected or load limiter removed during normal working hours the charge will be thirty-five dollars (\$35.00) and if service is reconnected outside of normal working hours the charge will be one hundred fifty dollars (\$150.00). If the service is reconnected or load limiter removed after hours by use of an AMR disconnect the charge will be seventy-five dollars (\$75.00). However, no reconnection will be made after 8:00 p.m. If the service has been disconnected for more than a month, the applicable minimum bill according to the provisions of the current rate schedule or service contract must be paid before service is reconnected. All these charges and any other charges due from the member shall be paid before service is restored. These fees shall also apply if the cooperative uses a disconnect switch or load limiter controlled from the office.

2. If the service has been disconnected for less than twelve (12) months, the applicable minimum bill, according to the provisions of the current rate schedule, or service contract, must be paid before service is reconnected.

**C. Bad Checks:** If a check is received and processed by the cooperative and subsequently not honored by the member's bank, a charge of twenty

dollars (\$20.00) will be levied. Also, the late payment charge, as specified in paragraph 1, shall be added if the bill is not paid in full by the due date. If two bad checks are received in a twelve-month period, the member will be put on a cash only basis.

- D. Meter Testing: If a meter is tested at a member's request and the meter is found to be accurate within a range of plus or minus two percent (2%), a charge of twenty-five dollars (\$25.00) shall apply. No charge shall be made if the meter is found to be inaccurate beyond plus or minus two percent (2%).
- E. Temporary Power Fee: A non-refundable fee of \$300 will be paid prior to the construction of a temporary service that will not be followed with a permanent service such as service to job trailers, construction signs, etc.
- F. General: A one hundred dollar (\$100.00) penalty shall be payable to the cooperative, in addition to any other amounts due, upon conviction of any of the following offenses:
1. Fraudulent representation as to the use of electric service.
  2. Unauthorized removal of a meter seal or meter base seal.
  3. Tampering with a meter or other metering equipment.
  4. Making an unauthorized electrical connection to the cooperative's facilities.

This penalty shall be in addition to any fine or penalty imposed by law.

### III. RESPONSIBILITY

The Chief Executive Officer shall be responsible for the implementation of this policy.

- IV. This policy supersedes and cancels all other policies which relate to the subject matter herein and which may be in conflict herewith.

Date adopted:	July 19, 1979	Attest	Lynn Roles, Secretary
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Revised:	April 17, 1980		Lynn Roles, Secretary
	September 18, 1980		Lynn Roles, Secretary
	February 19, 1981		Wayne E. Gavitt, Secretary
	July 16, 1987		Lynn Roles, Secretary
	April 25, 1990		Lynn Roles, Secretary
	February 20, 1992		Kathy A. Robbins, Secretary

Rfmd:	August 20, 1998	Lynn Roles, Secretary
	January 21, 1999	Walter E. Botsford, Secretary
	March 30, 2000	Walter E. Botsford, Secretary
	March 21, 2002	Walter E. Botsford, Secretary
	July 22, 2004	Walter E. Botsford, Secretary
	August 17, 2006	Walter E. Botsford, Secretary
	April 19, 2007	Walter E. Botsford, Secretary
	May 10, 2007	Walter E. Botsford, Secretary
	February 21, 2008	Walter E. Botsford, Secretary
	April 16, 2009	Walter E. Botsford, Secretary
	February 18, 2010	Walter E. Botsford, Secretary
	October 21, 2010	Walter E. Botsford, Secretary
	February 26, 2013	Walter E. Botsford, Secretary
	April 24, 2013	Walter E. Botsford, Secretary
	May 21, 2013	Walter E. Botsford, Secretary
	June 13, 2013	Walter E. Botsford, Secretary
	February 6, 2014	Walter E. Botsford, Secretary
	February 19, 2015	Kathy Robbins, Secretary
	October 20, 2016	Kathy Robbins, Secretary

Revised: February 20, 2020

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Kathy A. Robbins, Secretary