

Board Policy No. 620

SUBJECT: Neutral to Earth Voltage

I. PURPOSE

To provide a uniform procedure for all neutral-to-earth/stray voltage complaints.

II. CONTENT

The cooperative distributes electricity through a multi-grounded distribution system to provide the greatest safety to consumers and members of the public.

Members need to consider whether their service requirements are more stringent than those of other members. They are encouraged to construct their facilities in ways that will satisfy any special requirements. However, if a member suspects that the normal neutral-to-earth/stray voltages are affecting his operation, they shall have the responsibility to inform the cooperative.

The cooperative shall promptly respond to all neutral-to-earth/stray voltage complaints. After investigation by the cooperative and the member's own electrician, the member may deem the level of neutral-to-earth/stray voltage to be unsatisfactory for his application. At that time, the member may request non-standard service from the cooperative.

In its discretion, after considering safety and other factors of its system operation, the cooperative may provide non-standard service. Members requiring such a service must sign a release of liability form before the non-standard service can be provided. The device used to provide the non-standard service will be determined by the cooperative.

III. RESPONSIBILITY

The Chief Executive Officer is responsible for compliance.

IV. This policy supersedes and cancels all other policies which relate to the subject matter.

Date		Attest:	
adopted:	April 18, 1985		Lynn Roles, Secretary
Revised:	October 20, 1988		Lynn Roles, Secretary
Reformatted:	August 20, 1998		Lynn Roles, Secretary
	May 10, 2007		Walter E. Botsford, Secretary
	February 16, 2017		Kathy A. Robbins, Secretary
	March 16, 2023		Kathy A. Robbins, Secretary
	February 15, 2024		

Kathy A. Robbins, Secretary