

A statement from your co-op concerning COVID-19

Our commitment to the health and safety of our employees, members and the communities we serve remains our top priority as the world continues to take steps to address the corona virus 2019 (COVID-19) pandemic. We recognize the impact of COVID-19 is rapidly evolving. Here are the steps we're taking at Sullivan County Rural Electric Cooperative (REC) to keep people safe and healthy.

As we continue to closely monitor the updates from the Centers for Disease Control (CDC), World Health Organization (WHO) and other experts, we have increased health and safety focus at our office following best practices for preventative measures.

Most of our members already interact with us remotely, limiting exposure between our employees and members. We ask that our members continue to interact remotely online or over the phone. If dropping off a payment at the co-op office we strongly recommend using the drop-off box located in the office vestibule instead of coming into the office.

We are in constant communication with our employees and are focused on wellness and disease prevention. We want to assure our members that in the event of a power outage our crews will continue to provide the fastest and safest service they can to restore power to our members.

We understand this is a stressful time. As the situation evolves our goal will continue to be to provide reliable service and superior customer service while protecting the health and safety of both our employees and members.