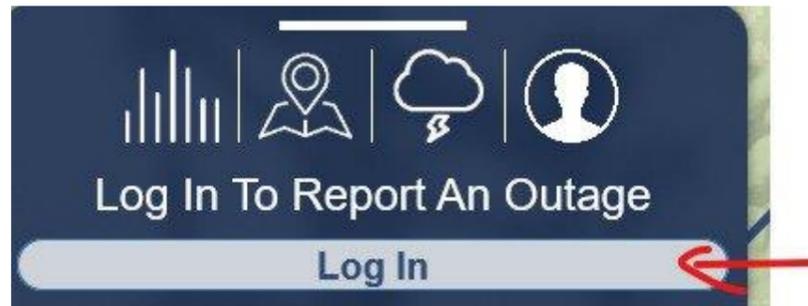


## REPORTING AN OUTAGE USING THE OUTAGE VIEWER

You will now see a new symbol on the outage viewer:



It will ask you to log in:



You can log in using Facebook. We are working so eventually you can log in with Google



The first time you log in, it will ask you for your Meter Number and account number.  
**Meter number must contain all nine digits and account number must be without the dash.**

After the first time you log in, you will still need to enter your Facebook password for all subsequent logins. This will bring up your personal page. When you click on the light bulb, you will be able to report an outage.

